



Managing Diversity in the Workplace

(Up to 16 Hrs.)

Customized Solutions

Do you find yourself anxious in front of people who are different from you? Are you worried that if you say or do the wrong thing you'll offend someone, or worse, find yourself at the center of a lawsuit?

You're not alone. In the past ten years, the workforce has changed dramatically. More than ever, a workplace is a diverse collection of individuals proud of who they are: their gender, their sexual orientation, their religion, their ethnic background, and all the other components that make an individual unique.

The challenge becomes: how can we manage so that these diverse individuals work as a team? We all know what happens to organizations that don't have effective teamwork: they fail. Failing to embracing diversity can also have serious legal costs for corporations. In this workshop, you'll learn how you as an individual can celebrate diversity, and how you can help your workplace become a more diverse environment.

This course will cover:

- Defining Diversity
- How does diversity affect me?
 - Changes in my world
 - Self – Awareness Inventory
- Identifying Stereotypes
- Saying the right thing
- The cornerstones of diversity
 - Knowledge
 - Understanding
 - Acceptance
 - Behavior
- How to encourage diversity
- The STOP technique
- Managing for Diversity
- Dealing with Discrimination